

managed IT services

Managed services proactively maintains your IT so you can focus elsewhere:

- at a fixed price
- with a service level agreement
- potentially supplementing existing staff

“We’ve used Managed Services for years and are very satisfied. With an entire IT team available whenever I need them, my employees can get assistance, and I can tend to other responsibilities. They know their stuff and give excellent advice. They monitor our servers, maintain our IT equipment, and keep our data safe with reliable backups saving us from (costly) Ransomware attacks and data corruption. System Source has been a true blessing as our trusted IT provider and consultant. I would certainly be lost without them!”

Name withheld for security reasons
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Menu of Services

Let Us Manage IT - We become your internal IT department. State of the art tools are deployed providing proactive IT services for on premises and cloud environments.

Let Us Manage Servers - Addresses backup, bandwidth, network maintenance, support, optimization and monitoring for on premises, cloud or hybrid environments.

Let Us Manage Clients - Provides help desk, administration, security updates and client management

Let Us Manage Mobile Devices - Addresses BYOD initiatives using cloud management

Let Us Manage Printers - Provides toner and/or maintenance by proactively monitoring your printers

Let Us Manage Office 365 Portal - Provides administration and support for Office 365 functionality

Let Us Manage Patch - Manages Microsoft patches/updates and freeware utility updates/upgrades for client workstations and servers

System Source Benefits

Flexible Solutions - On premises, private or public cloud and hybrid configurations to meet any requirements

Knowledgeable Staff - 30 trained, full-time technicians and engineers carry certifications from AWS, Azure, Microsoft, HP, Cisco, Dell, Citrix, Broadcom, Nimble, Disaster Recovery + Veeam and others

Experienced Team - Manufacturer certified engineers average 22 years of industry experience and enterprise consultants 23 years

Quality Assurance - All staff is thoroughly interviewed including testing and background checks

In Business Since 1981 - Company is locally owned and operated by original owners, Maury Weinstein and Bob Roswell

Local Accolades - System Source is a 4-time winner of “Top Workplace in Baltimore” by *The Baltimore Sun*.

State of Maryland Contracts - Maryland Educational Enterprise Consortium (MEEC) contract holder for IT Hardware Sales.