

# managed print services

System Source's Managed Print Services enable businesses to reduce printing costs, streamline printer management, and reduce printer downtime.

## Menu of Services

### **BOTH OUR JUST-IN-TIME TONER AND COST-PER-PAGE PLANS INCLUDE:**

**No Contract Term** - Start now with no risk. Cancel at any time.

**Printer Monitoring** – System Source monitors your printers for low toner levels or maintenance issues and proactively responds.

**Printer Dashboard** – A Web-based dashboard enables you to quickly see the status of all your printers. You can also arrange automatic email alerts based on your criteria.

**Toner Ordering** – System Source orders all toner cartridges and delivers them to you. You can decide how much lead time you want for delivery.

**Our Lowest Time & Material Rates** – MPS customers get our lowest rates for all repair work, consumables, and parts.

**Single Monthly Bill** – A single monthly bill covers all expenses. The bill can be divided into separate departments or cost centers.

Service	Just-In-Time Toner	Cost Per Page
Toner Supply	✓	✓
Labor	T&M	✓
Parts	T&M	✓
Maintenance Kits	T&M	✓
Monitoring	✓	✓
Monthly Invoicing	✓	✓
Contract Commitment	None	None
Discounted Time And Materials Rate	✓	✓
Payment	By toner	Price per page

## System Source Benefits

**Lower Toner Costs** - System Source purchases large numbers of toners enabling it to get discounted rates for all its customers.

**Increase Printer Uptime and Reduce Help Desk Costs** – Alerts are sent automatically to System Source for troubleshooting, repair, and supply ordering before users are affected. This reduces the 20% of help desk calls that are printer related.

**Reduce Inventory Costs and Stop Stocking Supplies** – Our systems monitor toner levels and order replacements just-in-time to minimize inventory cost. A new toner is on its way before the current one runs out!

**Reduces Administrative Costs** – One monthly invoice reduces purchasing and payable costs.

**Provide Asset Management and Planning** – Printer data provides information about the number and types of printers, how much they're used, and how they're used (color vs. mono) that enables you to more effectively deploy and use your printers.

**Vendor Partnerships** – Long-term vendor relationships provide your company with high service levels.

**Experienced, Qualified Technicians** – Each of our technicians has over 10 years of repair experience, and 80% of them have been with System Source for more than 5 years. They are authorized to provide warranty support for an extensive number of printers, having earned over 50 certifications from manufacturers.

**Quality Assurance** – You can choose OEM or premium compatible toner cartridges. Compatible toners include a 2-year warranty for the cartridge and printer (should the cartridge cause a printer to fail).