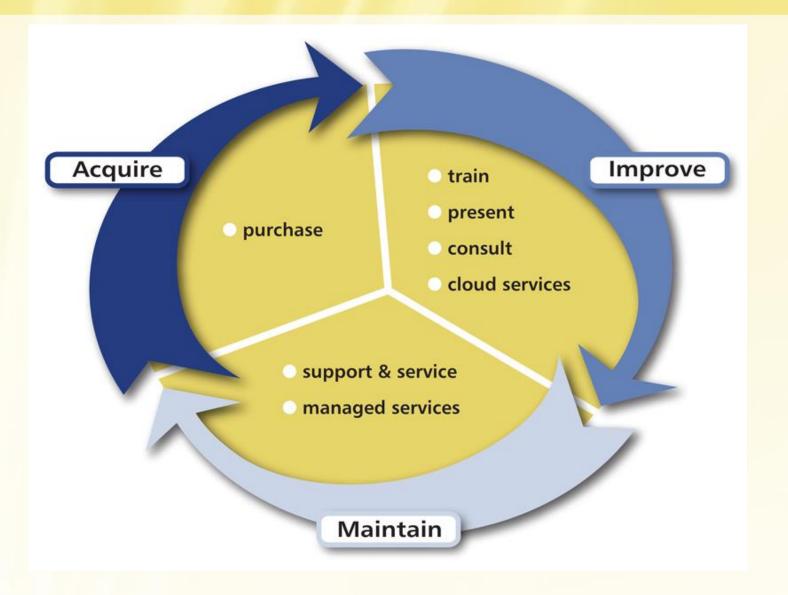
WELCOME!

Using Microsoft Office 365 for a Robust Mail and Conferencing System

Barracuda







Collect 'Learn Today' Cards

What do you hope to learn today?

Please take a moment to fill out the yellow cards.

Our presenters will review the cards to ensure that we cover the topics/areas of interest.

We will collect them before we get started.

Thanks!



Agenda

- "Robust" software...what does that mean?
- What is Office 365
- Office 365 features
- Office 365 Plans
- Email security features



Introduction

- Tony Paul Pugliese (<u>tpuglies@syssrc.com</u>)
- Over 30 years as Consulting Systems Engineer
- Focus on Email and Messaging systems since mid-1990s
 - Migrations from one mail system to another
 - Upgrades between versions within same mail platform
 - Linking together of disparate systems
 - Repairing if / when required
- Trend is that most organizations are now moving to cloud instead of upgrading in house.



What is Robust Software??



"Robust" software... (3 criteria)

- Flexibility / completeness
- Software / Services combinations
- Handles faults gracefully





What do you know (or think you know)? (another APM!)







"Robust" software... (3 criteria)

- Flexibility / completeness
- Software / Services combinations
- Handles faults gracefully



- Office 365 is a SaaS solution and is one of several cloud solutions offered by Microsoft.
- Your connectivity to, and your use of, Office 365 and other Microsoft cloud services is flexible.
 - Subscribe to one service only or a suite of services (organization wide or per user)
 - Subscription plans offer various levels of features
 - On-premises and cloud identities can remain separate or can be integrated
 - On-premise services can be integrated with cloud services (Hybrid)



Services offered...



MAIL + CALENDAR	SHARING + COLLABORATION	ENTERPRISE SOCIAL	UNIVERSAL COMMUNICATION	MICROSOFT OFFICE
Exchange Office	OneDrive For Business + SharePoint	Modern Collaboration	Skype for Business	Office 365 ProPlus
100GB Mailboxes 150MB Attachments	Unlimited Storage per user in OneDrive	Office Delve- surface content from anywhere	IM, Presence, HD Calling	Office for iPad and Android
Encrypted E-Mail	Sync App	Office 365 Video Portal	Host video conferences for 250 people	Real Time Co-Authoring Across Platforms
Scalable Unlimited Archives	Data Loss Prevention eDiscovery	Enterprise Social with Yammer	Skype Broadcasting for up to 10,000	Office Online (Browser)
eDiscovery Legal Hold DLP	Modern SharePoint Sites + Mobile App	Microsoft Teams (chat based workspace)	S4B for iPhone, Android and IPad	Office 2016 Mac + PC

Service Descriptions –

https://technet.microsoft.com/en-us/library/office-365-service-descriptions.aspx



"Robust" software... (3 criteria)

- Flexibility / completeness
- Software / Services combinations
- Handles faults gracefully



	Office Apps (Word, Excel, PowerPoint, Outlook, etc)	Exchange Online	Security + Compliance, legal hold, DLP	Sharepoint Online	OneDrive for Business	Skype for Business	Teams	Yammer	Power Bl Pro	Advanced Security, Voice, Analytics services
Business Plans										
Office 365 Business	\checkmark	×	×	×	\checkmark	×	×	×	×	×
O365 Business Premium	×	✓	×	✓	 Image: A second s	 Image: A second s	\checkmark	√	×	×
O365 Business Essentials	×	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	×	×
Enterprise Plans										
Office Pro Plus	✓	×	×	×	✓	×	×	×	×	×
Enterprise E1	×	✓	×	✓	✓	✓	√	✓	×	×
Enterprise E3	✓	✓	✓	✓	✓	✓	✓	✓	✓	×
Enterprise E5	\checkmark	✓	\checkmark	✓	✓	✓	✓	√	✓	✓

Government, Non-Profit, and Education plans also available



	Office Apps (Word, Excel, PowerPoint, Outlook, etc)	Exchange Online	Security + Compliance, legal hold, DLP	Sharepoint Online	OneDrive for Business	Skype for Business	Teams	Yammer	Power Bl Pro	Advanced Security, Voice, Analytics services
Business Plans										
Office 365 Business	\checkmark	×	×	×	\checkmark	×	×	×	×	×
O365 Business Premium	×	 Image: A second s	×	√	✓	 Image: A second s	 Image: A second s	\checkmark	×	×
O365 Business Essentials	*	 ✓ 	✓	✓	✓	~	\checkmark	✓	×	×
Enterprise Plans										
Office Pro Plus	\checkmark	×	×	×	\checkmark	×	×	×	×	×
Enterprise E1	×	✓	×	✓	 ✓ 	✓	 Image: A second s	✓	×	×
Enterprise E3	✓	✓	✓	\checkmark	✓	✓	√	✓	✓	×
Enterprise E5	\checkmark	✓	✓	✓	✓	✓	×	√	√	\checkmark

Government, Non-Profit, and Education plans also available



	Office Apps (Word, Excel, PowerPoint, Outlook, etc)	Exchange Online	Security + Compliance, legal hold, DLP	Sharepoint Online	OneDrive for Business	Skype for Business	Teams	Yammer	Power Bl Pro	Advanced Security, Voice, Analytics services
Business Plans										
Office 365 Business	\checkmark	×	×	×	~	×	×	×	×	×
O365 Business Premium	×	√	×	√	 ✓ 	√	 Image: A second s	✓	×	×
O365 Business Essentials	×	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	×	×
Enterprise Plans										
Office Pro Plus	\checkmark	×	×	×	\checkmark	×	×	×	×	×
Enterprise E1	×	✓	×	✓	√	✓	 Image: A second s	✓	×	×
Enterprise E3	\checkmark	✓	✓	✓	\checkmark	✓	✓	\checkmark	✓	×
Enterprise E5	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	 ✓ 	<	<	\checkmark

Government, Non-Profit, and Education plans also available



"Robust" software... (3 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
 - Provides High Level of Service
 - Lots of data centers
 - Replicated data
 - Degrades "nicely" and/or keeps running transparently during faults































"Robust" software... (34 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
- Identity Provisioning flexibility



Office 365 Identity Management

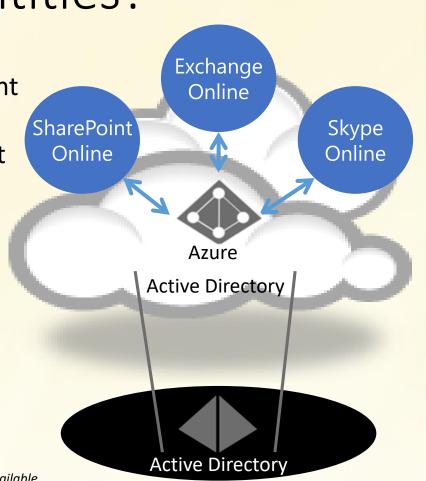


Where are your Office 365 Identities?

Microsoft Azure Active Directory

- Azure Active Directory (Azure AD) is Microsoft's multi-tenant cloud based directory and identity management service.
- Azure AD also includes a full suite* of identity management capabilities including:
 - Multi-factor authentication
 - Device registration
 - Self-service password management
 - Self-service group management
 - Privileged account management
 - Role based access control
 - Application usage monitoring
 - Rich auditing and security monitoring and alerting

* Subscription level (Free, Basic or Premium) determines features available





Azure AD Features

- Every paid subscription to Office 365 comes with a *Free* subscription to Azure Active Directory.
- Services within Office 365 use Azure AD as their back-end directory service.
- You can use Azure AD to manage your apps and to create and manage user and group accounts independent of other Office 365 services.
- Self-service for users on Basic (pw reset) and Premium (pw reset / change / unlock)
- Premium level enables password write-back to internal AD domain

	Free	Basic	Premium
Number of objects	500K	Unlimited	Unlimited
Self-service PW change	✓	✓	✓
Self-service PW Reset	×	✓	\checkmark
Self-service account Unlock w/ write-back	×	×	✓
MFA	×	×	✓
Single Sign On apps	10 /user	10 /user	No limit
Pre-integrated SaaS SSO (in MS app gallery)	~	✓	✓
Developer-integrated apps (SAML / web)	~	~	~
Application Proxy (internal) apps	×	✓	~
Self-service app integration templates	*	*	✓



Azure AD Features

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	Free	Basic	Premium
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Self-service PW Reset	×	✓	\checkmark
Self-service account Unlock w/ write-back	×	×	✓
MFA	×	×	✓
Single Sign On apps	10 /user	10 /user	No limit
Pre-integrated SaaS SSO (in MS app gallery)	~	~	✓
Developer-integrated apps (SAML / web)	~	~	~
Application Proxy (internal) apps	×	~	~
Self-service app integration templates	×	*	✓



Identity Management with Office 365

- Self-Service Password Change
 - User is already logged in, just wants to change password to something else.
- Self-Service Password Reset
 - User is locked out or forgot password...contact over another channel.
 - Alternate email
 - Text mobile phone
 - Call mobile phone
 - Call office phone
 - Answer security questions
 - Once verified, user can choose a new password
- Password Write back
 - Password changed / set in cloud, pushed back to in-house Active Directory



Identity Management with Office 365

Cloud identity

Office 365

Windows Azure Active Directory

Single identity in the cloud Suitable for small organizations with no integration to on-premises directories

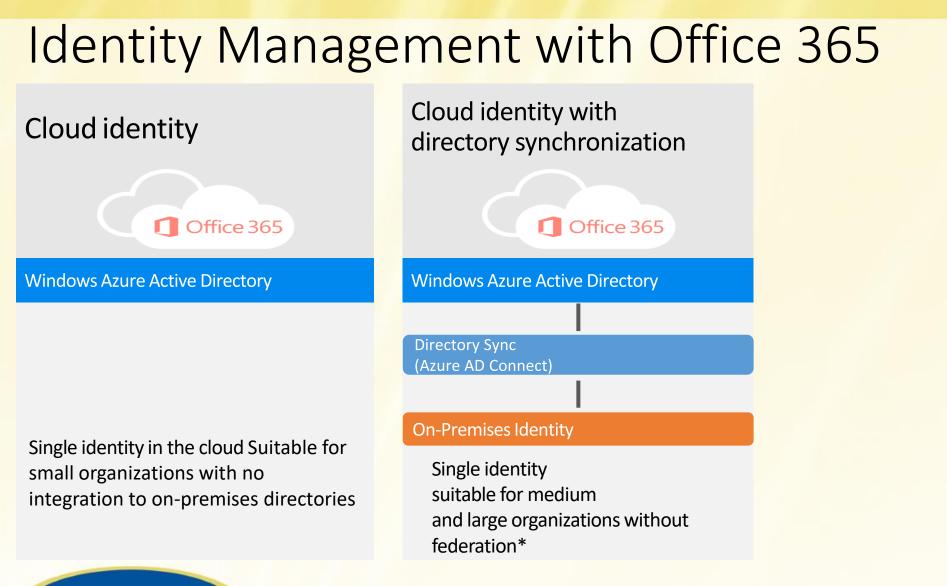
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	Guest users		Suzanne F	1 • • • • • • •	sfla@systemsource	e.com	Blocked
			Suzanne K	Jein	Sklein@systemsou	rce.com	Office 365 Enterprise E3
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Identity Management with Office 365 Internal AD Identities in Office 365?

YES

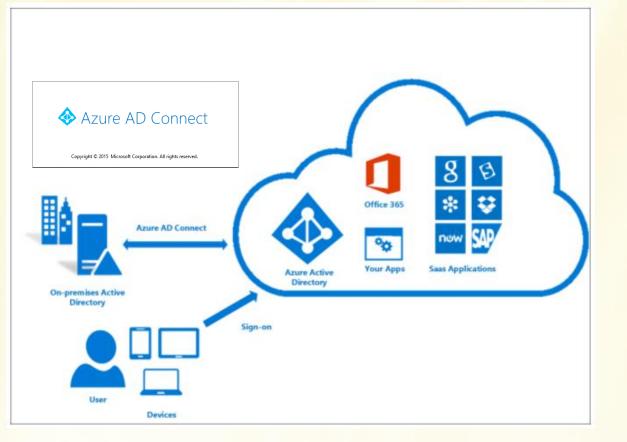






system|source

Directory Synchronization



- Install on a Windows 2008 R2 / 2012 R2 / 2016 server
- Service can be run on a domain controller or member server
- Does not require a dedicated system
- Select OUs to synchronize
- Optional- synchronize stored Password Hash from AD



Directory Synchronization Considerations

- Microsoft requires an Exchange server on-premises to manage Exchange attributes.
- Password synchronization requires password changes to occur in Active Directory (unless a Premium Azure AD license is purchased)
- Account management is done on-premises for most settings



Identity Management with Office 365 Cloud identity with Cloud identity Federated identity directory synchronization Office 365 Office 365 Π Office 365 Windows Azure Active Directory Windows Azure Active Directory Windows Azure Active Directory **Directory Sync** Federation **Directory Sync** (Azure AD Connect) **On-Premises Identity On-Premises Identity** Single identity in the cloud Suitable for Single federated identity Single identity small organizations with no suitable for medium and credentials suitable integration to on-premises and large organizations without for medium and large directories federation* organizations

system source

/ears

Federated Identity Considerations

- Directory Sync required
- Microsoft requires an Exchange server on-premises to manage Exchange attributes
- Your internal-network Federation Servers and AD DCs become an extension of the cloud resources.
 - All authentication and password resets occur <u>on-premises</u>.
 - If the on-premises AD is not available the Office 365 resources will not be available.
 - Need to consider a fault tolerant design for your ADFS servers



Federated Identity Considerations

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Federated Identity Considerations

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 - If the on-premises AD is not available the Office 365 resources will not be available.
 - If choosing Federation, you need to consider a fault tolerant design for your ADFS servers



"Robust" software... (3 4 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
- Identity Provisioning flexibility
 - Cloud only
 - On-premise AD synced with or without Password Sync
 - Federated (cloud account has no password)



"Robust" software... (35 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
- Identity Provisioning flexibility
- Ability to mix on-premise and cloud services

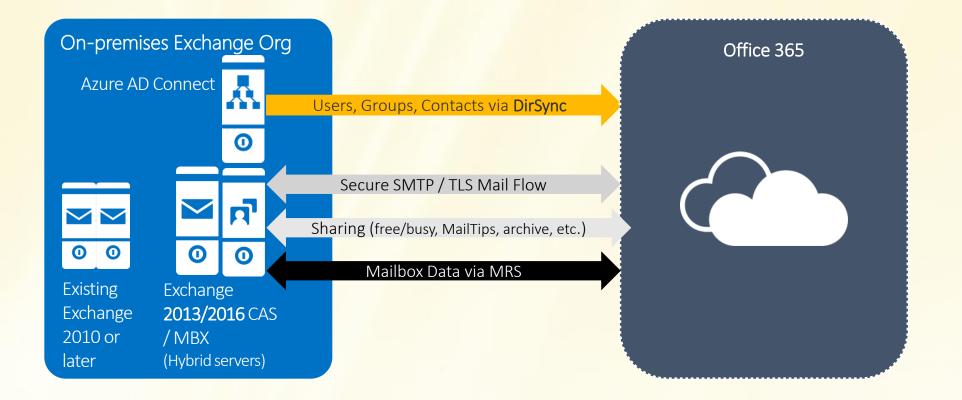


Hybrid Exchange server

- Used for long-term / "high fidelity" migrations
- A "bridge" system to / from on-premise / cloud
 - Uses Exchange Connectors
 - on-prem to cloud connectors defined on Hybrid server
 - cloud to on-prem connectors defined on Office 365
- Acts as a "trusted" connector both sides see the other as an "internal" mail transfer.
 - Changes throttling / spam checking / limits
 - Out of Office messages use "Internal" message.
- Can use the same Exchange management server that is required for Directory Sync and Federated scenarios
- Hybrid Exchange license is free (with O365 license).



Exchange 2013/2016 Hybrid – Architecture





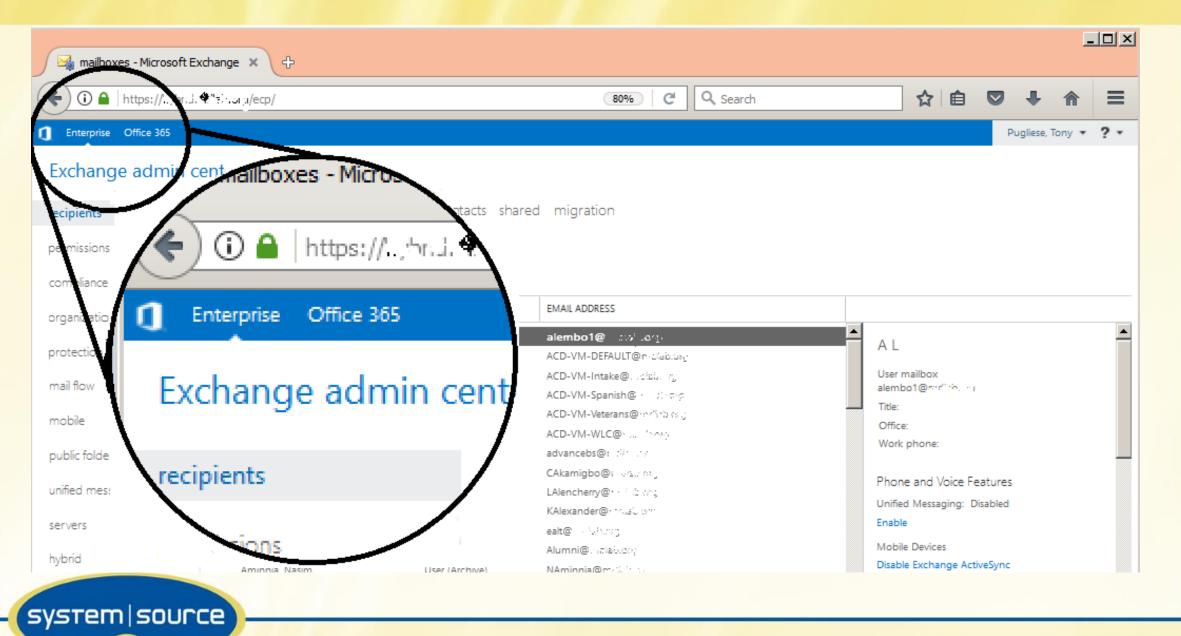
Hybrid Coexistence Feature Comparison

Feature	Simple	Hybrid
Mail routing between on-premises and cloud (recipients on either side)	\bullet	•
Mail routing with shared namespace (if desired) on both sides	•	•
Unified GAL	\bullet	•
Free/Busy and calendar sharing cross-premises		•
Out of Office understands that cross-premises is "internal" to the organization		•
Mailtips, messaging tracking, and mailbox search work cross-premises		•
OWA redirection cross-premise (single OWA URL for both on-premises and cloud)		•
Single tool to manage cross-premises Exchange functions (including migrations)		•
Mailbox moves support both onboarding and offboarding		•
No outlook reconfiguration or OST resync required after mailbox migration		•
Preserve auth header (ensure internal email is not spam, resolve against GAL, etc.)		•
Centralized mail flow , ensures that all email routes inbound/outbound via on-prem		•



🍇 mailboxes - Microsoft Exc	hange × +			
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protection	ACD-VM-DEFAULT	User	ACD-VM-DEFAULT@n പര്മാരം	AL
mail flow	ACD-VM-Intake	User	ACD-VM-Intake@c.cdshc.cg	User mailbox
	ACD-VM-Spanish	User	ACD-VM-Spanish@ + 20000	alembo1@mm ^m ior
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	Alexander, Ko A.	User (Archive)	KAlexander@nimiaClam	Unified Messaging: Disabled
ervers	Alt, Emily	User (Archive)	ealt@ - Noticity	Enable





35 years

Mailbox Migration with Hybrid Server

- Two part migration copy mailbox contents and then update directories.
- Mailbox migrations are bi-directional sent to or received from -Exchange online
- User's current Outlook profile is updated with the Exchange Online server name via Autodiscover.
- Offline cache files (OST) do not have to be downloaded again.
- Users with Outlook 2013 or better will not know their mailbox is being migrated, until the end of the migration when directories are updated.



"Robust" software... (35 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
- Identity Provisioning flexibility
- Ability to mix on-premise and cloud services



Office 365 portal sign in

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	someone@example.com		
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	Can't access your account?		
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https://login.microsoftonline.com/

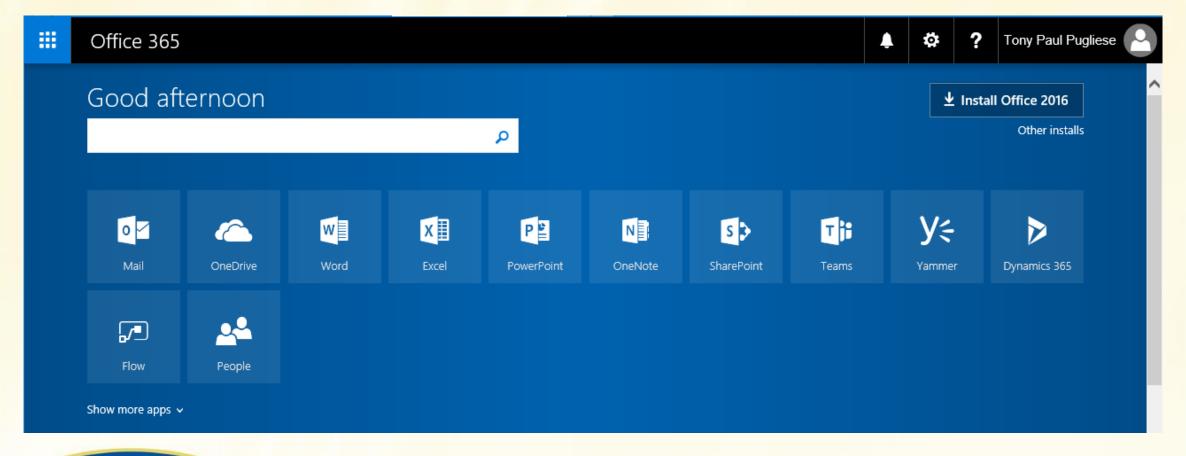


Office 365 Sign in – MFA

Microsoft
tpugs@syssrc.com
Approve sign in request
We've sent a notification to your mobile device. Please respond to continue.
Having trouble? Sign in another way
More information



Office 365 - web interface





"Robust" software... (36 criteria)

- Flexibility / completeness
- Lots of combinations of software / services
- Handles faults gracefully
- Identity Provisioning flexibility
- Ability to mix on-premise and cloud services
- Security options for 2FA / MFA



Questions?



Office 365: Make the Most Out of Your Journey

Barracuda Networks

September 2017



System Source & Barracuda:

- Barracuda Partner since 2013
- Why Barracuda Backup:
 - Combines onsite & cloud backup
 - Comprehensive, cost-effective local & offsite backups
 - DR solutions
 - Deduplication and compression
 - Easy deployment and administration
 - Small, Mid-size and Larger organizations



Protecting Office 365

Adding defense in depth to your Office 365 deployment



Since its introduction in 2011, Microsoft Office 365 has grown to be a powerful force in the Enterprise Cloud Services market.

Since its introduction in 2011, Microsoft Office 365 has grown to be a powerful force in the Enterprise Cloud Services market.

Many of you are already there, or are going there soon

Since its introduction in 2011, Microsoft Office 365 has grown to be a powerful force in the Enterprise Cloud Services market.





Microsoft offers a solid proposition for customers looking to move to a cloud-based infrastructure.

Office 365 offers

- Cost effective
- Eminently scalable
- Simplified management
- Cross platform versatility

Microsoft has done a world class job securing the infrastructure that backs Office 365. But what do they have in place to protect their users from malicious email?

Microsoft has done a world class job securing the infrastructure that backs Office 365. But what do they have in place to protect their users from malicious email?

Answer: two separate solutions

- Exchange Online Protection (EOP)
- Advanced Threat Protection (ATP)

Exchange Online Protection (EOP) covers the basics:

- Spam filtering
- Anti-virus
- Anti-malware

Included in Office 365



Advanced Threat Protection (ATP) adds:

- Protection from advanced threats
- Protection from Zero-Day attacks
- Link protection

Additional cost subscription for Office 365

What's missing from the picture?

Between EOP and ATP Microsoft provides a complete defense against email attacks.

Or do they?



If Microsoft includes security functionality in Office 365, why would I need additional layers?

Good question

If Microsoft includes security functionality in Office 365, why would I need additional layers?

Security best practices:

• Defense in depth

If Microsoft includes security functionality in Office 365, why would I need additional layers?

Security best practices:

- Defense in depth
- Multiple vendors

If Microsoft includes security functionality in Office 365, why would I need additional layers?

Security best practices:

- Defense in depth
- Multiple vendors
- Multiple defensive techniques

Are we missing any challenges?

Without even considering the concept of Defense in Depth, are there any security challenges using Office 365?

Challenging user interface:

- Office 365's UI is comprehensive, but complex
 - It can be challenging to find everything you need, especially security functionality.

Are we missing any challenges?

Without even considering the concept of Defense in Depth, are there any security challenges using Office 365?

Email protection challenges:

- Spam filtering efficacy
- Processing time for Advanced Threats
- Potential security challenges

Are we missing any challenges?

Without even considering the concept of Defense in Depth, are there any other security challenges using Office 365?

What haven't we talked about:

- Off-site Backups in case of a breach
- Journaled Archive for Compliance

What pieces are missing from the email protection puzzle?

There is more to Office 365 security than meets the eye.

It takes more than the obvious pieces to complete the picture.

What pieces are missing from the email protection puzzle?

Barracuda takes a three step approach:





What pieces are missing from the email protection puzzle?

Barracuda takes a three step approach:

Detect Prevent

What pieces are missing from the email protection puzzle?

Barracuda takes a three step approach:

Detect Prevent Recover

How Barracuda completes the picture

Barracuda is uniquely positioned to complete the security picture for Office 365, complimenting Microsoft's native security and adding additional capabilities that Office 365 lacks.

Barracuda Essentials fills in the gaps

Barracuda offers several tools to detect threats that may already exist in your environment.

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Barracuda Email Threat Scanner for Office 365:

Scans Exchange Online mailboxes for existing threats



Barracuda offers several tools to detect threats that may already exist in your environment.

Barracuda Email Threat Scanner for Office 365:

- Scans Exchange Online mailboxes for existing threats
- Cloud based and free



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	Date_	File		<u>Type</u> .↓	Employee	Folder_		Email		
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	Jan 19, 2016	DOC201114-201114-001.DOC	Ê	Threat	Dung Chaffee dung.chaffee@acme-corp.com	Deleted Items		More scans From: Tami Grover tami.grover@hotmail.com		
	Jan 19, 2016	DOC201114-201114-001.DOC	Ê	Threat	Daren Vanasse Customer Support Lead daren.vanasse@acme-corp.com	info		More scans From: Tami Grover tami.grover@hotmail.com		
	Jan 19, 2016	DOC201114-201114-001.DOC	Ê	Threat	Dung Chaffee dung.chaffee@acme-corp.com	Deleted Items		More scans From: Tami Grover tami.grover@hotmail.com		
	Feb 25, 2016	Invoice.zip	Ê	Threat	Emiko Schiefelbein Senior Client Manager emiko.schiefelbein@acme-corp.com	Inbox	Ø	Fw: FEDEX MESSAGE INFOL From: Simona Loranger simona.loranger@mssolutior		
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Barracuda offers several tools to detect threats that may already exist in your environment.

Barracuda Email Threat Scanner for Exchange:

Scans on-site Exchange server mailboxes for existing threats

Barracuda offers several tools to detect threats that may already exist in your environment.

Barracuda Email Threat Scanner for Exchange:

- Scans on-site Exchange server mailboxes for existing threats
- Runs on a local host and is free of charge.

Barracuda Essentials includes components that can prevent attacks from even happening.



Barracuda Essentials includes components that can prevent attacks from even happening.

Email Security Service: Protecting users

• World class spam filtering

Barracuda Essentials includes components that can prevent attacks from even happening.

Email Security Service: Protecting users

- World class spam filtering
- Anti-phishing protection

Barracuda Essentials includes components that can prevent attacks from even happening.

Email Security Service: Protecting users

- World class spam filtering
- Anti-phishing protection
- Link Protection

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👍 🚦 Sign in to your account 📝 Barracuda Networks 🔊 Web Slice Gallery 🕶

Phishing Training Video

Our partners at KnowBe4 have produced this short video explaining how to avoid falling victim to phishing attacks.

Danger Zone Exercise - Spot the Threat

Phishing scams disrupt businesses on a daily basis. When you click on a link that appears to be from a legitimate sender but is in fact from a fraudulent entity, you may inadvertently provide sensitive information, login credentials, or introduce viruses into your corporate network.

Start

Close

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Barracuda Essentials includes components that can prevent attacks from even happening.

Email Security Service: Scanning attachments

• Anti-virus

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Email Security Service: Scanning attachments

- Anti-virus
- Anti-malware

Barracuda Essentials includes components that can prevent attacks from even happening.

Advanced Threat Prevention: Stopping advanced threats

• Multi-layered defenses



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Advanced Threat Prevention: Stopping advanced threats

- Multi-layered defenses
- Heuristic analysis

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Advanced Threat Prevention: Stopping advanced threats

- Multi-layered defenses
- Heuristic analysis
- CPU Emulated sandbox

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Advanced Threat Prevention: Multiple feed sources

Email Security

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Advanced Threat Prevention: Multiple feed sources

- Email Security
- Web Security Gateways

Barracuda Essentials includes components that can prevent attacks from even happening.

Advanced Threat Prevention: Multiple feed sources

- Email Security
- Web Security Gateways
- Next Generation Firewall



Introducing Barracuda Sentinel for Office 365

Barracuda Sentinel protects people, businesses, and brands from spear phishing and cyber fraud

Comprehensive Spear Phishing Protection

AI for Real-Time Spear Phishing Prevention

Domain Fraud Visibility and Protection with DMARC Fraud Simulation for High-Risk Individuals

Barracuda Essentials: Recover

Even the best security systems sometimes fail, which is why Recover is the final piece of the puzzle.



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Cloud to Cloud Backup: Recover your files

• Off site storage for security and redundancy

Barracuda Essentials: Recover

Even the best security systems sometimes fail, which is why Recover is the final piece of the puzzle.

Cloud to Cloud Backup: Recover your files

- Off site storage for security and redundancy
- Simple interface to restore lost data

Barracuda Essentials: A final piece

While email archives aren't often considered part of "Security" as such, secure archives can be vital for legal and compliance reasons. Barracuda extends Office 365's built in tools to a true journaled archive



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Barracuda Cloud Archive Service: Immutable journaling

• Journaled, immutable, archiving

Barracuda Essentials: A final piece

While email archives aren't often considered part of "Security" as such, secure archives can be vital for legal and compliance reasons. Barracuda extends Office 365's built in tools to a true journaled archive

Barracuda Cloud Archive Service: Immutable journaling

- Journaled, immutable, archiving
- Easily searchable, fully recoverable

Microsoft provides compelling reasons to move your organization to Office 365, including basic security services. But it may not be enough.

Barracuda completes the security picture with a full suite of email security tools to protect your users.

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• Email security including Advanced Threat Protection

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- Email security including Advanced Threat Protection
- Off-site backups to restore data in case of a loss

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- Email security including Advanced Threat Protection
- Off-site backups to restore data in case of a loss
- Cloud archive for legal and regulatory compliance



Barracuda Essentials information: https://www.barracuda.com/products/essentials

Barracuda Essentials Demo: https://login.barracudanetworks.com/auth/login/

Email Threat Scan for Office 365 : <u>https://scan.barracuda.com/</u>

Thank You



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